

Presolicitation Modified Details

 FISCAL YEAR - 2025

Subject:	Program Management, Administrative, Clerical, and Technical Services (PACTS) III - Functional Category 2		
Solicitation Reference #:	70SBUR24R00000002	Posted Date:	06/27/2025
Agency:	HOMELAND SECURITY, DEPARTMENT OF	Response Date:	05/31/2024
Sub-Tier:	US CITIZENSHIP AND IMMIGRATION SERVICES	Archive Date:	07/14/2025
Office/Location:	USCIS CONTRACTING OFFICE(ERBUR)	Product Service Code:	R699 - - OTHER ADMINISTRATIVE SUPPORT SVCS
State:	VT	NAICS Code:	561110 - Office Administrative Services
Zip:	05495	Set-Aside Acquisition:	

Contact Details:	Name: PACTS III TEAM, Email: PACTSIII@uscis.dhs.gov				
	Name	Title	Email	Phone	Fax
	PACTS III TEAM		pactsiii@uscis.dhs.gov		
Contracting Office:	Williston VT 05495 USA				
Agency URL:	https://sam.gov/opp/eff84c54be5042aa8041c988848b7b13/view				

Procurement Description	<p>06/27/2025 Update: The Department of Homeland Security has decided to cancel the evaluation of proposals submitted under its Program Management, Administrative, Clerical, and Technical Services III (PACTS III) Department-wide contract vehicle solicitation.</p> <p>In alignment with recent Executive Orders, the Department conducted a thorough analysis of active contract awards and solicitations to assess mission-criticality and continued needs. As a result of the analysis and findings, PACTS III was determined to be a non-mission critical contract that would provide redundant offerings available through existing General Services Administration (GSA) solutions. Therefore, in alignment with Executive Order 14240 "Eliminating Waste and Saving Taxpayer Dollars by Consolidating Procurement", which calls for the consolidation of Federal procurement for common goods and services under GSA solutions, the Department is taking action to cancel the solicitation. The Department intends to leverage existing contract solutions such as GSA's One Acquisition Solution for Integrated Services+ and the GSA Multiple Award Schedules to support its requirements for these services in the future.</p> <p>The Department would like to thank the offerors who participated in the solicitation process.</p> <p>3/12/2025 Update: The Government is still evaluating proposals that were received in response to this solicitation. The date of anticipated award will be announced once it is established.</p> <p>12/9/2024 Update: The Government is still evaluating proposals that were received in response to this solicitation. The date of anticipated award will be announced once it is established.</p> <p>10/10/2024 Update: The Government is still evaluating proposals that were received in response to this solicitation. The date of anticipated award will be announced once it is established.</p> <p>8/27/2024 Update: Per the addendum to solicitation provision 52.212-1, paragraph 1.2, the Government anticipated awarding PACTS III in August 2024. The Government will not be awarding PACTS III in August 2024 and a new date of award has not yet been determined. Once the Government has a date it anticipates awarding PACTS III, we will post it on sam.gov.</p>
-------------------------	--


Protest Filings





























1) Team Escalate, LLC

- Outcome : Dismissed
- Filed Date : Apr 12, 2024

[More Details](#)

Complete Details

 **Solicitation Modifications**

-  Jun 27, 2025
-  Solicitation Modifications
-  Mar 12, 2025
-  Solicitation Modifications
-  Jan 15, 2025
-  Solicitation Modifications
-  Dec 09, 2024
-  Solicitation Modifications
-  Oct 10, 2024
-  Solicitation Modifications
-  Aug 27, 2024
-  Solicitation Modifications
-  May 29, 2024
-  Solicitation Modifications
-  May 23, 2024
-  Solicitation Modifications
-  May 21, 2024
-  Solicitation Modifications
-  May 20, 2024
-  Solicitation Modifications
-  May 10, 2024
-  Solicitation Modifications
-  May 08, 2024
-  Solicitation Modifications
-  Apr 12, 2024
-  Solicitation Modifications
-  Apr 12, 2024
-  Solicitation Modifications

5/29/2024 – Update: Questions 726-729 and the responses were inadvertently omitted from the list of Questions and Answers from Amendment 5 so they have been included and posted to sam.gov. These additional questions can be accessed by clicking on the attachment titled “PACTS III Solicitation Questions and Answers 05_21_24_Additional Questions” in the “Attachments/Links” section of this posting. These additional questions and responses will not be incorporated via an amendment. All proposals are due no later than May 31, 2024 by 5:00:00pm ET.

5/23/2024 - Update: Amendment 0005 to 70SBUR24R00000002 has been issued to incorporate changes that have been made to the Solicitation Cover Page and Part IV – Solicitation Provisions/ Instructions/ Evaluation and to incorporate questions and answers.

Offeror's must acknowledge all five amendments in order for its proposal to be acceptable. All amendments issued to the solicitations apply to all Offerors regardless if they are new or have provided a proposal already; therefore, all Offerors must acknowledge them in some way. If the Offeror is providing a new proposal or chooses to resubmit their proposal, per addendum to 52.212-1, para. 6.0 they are required to either check the box in PIEE that confirms the Offeror acknowledges all the amendments or they shall provide all the SF30s signed with their proposal in PIEE to reflect their acknowledgement. Per Amendments 0003-0005, if the Offeror chooses to keep the proposal it already submitted, it must send the signed SF 30s for each amendment to PACTSIII@uscis.dhs.gov no later than 5:00pm (5:00:00pm) ET on May 31, 2024. Additionally, the Offeror must state in its email that its original proposal or the one provided in response to Amendment 0003 (whichever one its validating) will remain valid from the time the email is sent to the period stated in its original Volume I cover sheet, Attachment 16. Acknowledging the amendments is the Offeror's admission that it understands the content of the amendments and that their proposal has taken the amendments into account and its proposal is in compliance with all the amendments. If the Offeror revalidated its original proposal by providing a signed SF30 via email in response to Amendment 0003, it only needs to send the SF30s for Amendment 0004 and 0005 via email if it chooses to continue to keep the proposal it originally submitted.

Additionally, we recommend Offerors begin submitting their proposals sooner rather than later in PIEE. If Offerors have issues with PIEE, please call the PIEE help desk as soon as possible.

Lastly, to gain access to the solicitation and all the amendments that have been issued, Contractors shall click on the “PIEE Solicitation Module Link for 70SBUR24R0000000X” below. This will take Contractors to the solicitation in PIEE. Once there, scroll to the bottom and each amendment will be at the bottom of the page. To access each amendment, click on the amendment number highlighted in blue. To locate the solicitation with the changes, Offerors must scroll to the bottom and click the attachments within the amendment.

5/21/2024 – Update: Amendment 0004 to 70SBUR24R00000002 has been issued to incorporate changes that have been made to the Solicitation Cover Page, and Part IV – Solicitation Provisions/ Instructions/ Evaluation (extended the proposal submission date).

5/20/2024 Update:

Clarity is being provided as to what “if applicable” means in the addendum to 52.212-1, paragraph 4.3.1.2.2(f) in the statement “contract number and line item (if applicable)”.

The intent of including “if applicable” after “contract number and line item” was meant to state, if the contract number and line item is available. To clarify this further, the DHS recognizes that including the contract number on a invoice and/or proof of payment may not be standard practice; therefore, the contract number may not be included on the invoice and/or proof of payment. If the contract number is missing from the invoice and/or proof of payment, the invoice and/or proof of payment will be acceptable forms of supporting documentation if the DHS is able to confirm the invoice and/or proof of payment provided is for the project/contract being claimed.


5/10/2024 Update:

Amendment 0003 to 70SBUR24R00000002 has been issued to incorporate changes that have been made to the Solicitation Cover Page, Part II - Contract Clauses, Part III – Terms and Conditions and Attachments, and Part IV – Solicitation Provisions/ Instructions/ Evaluation (extended the proposal submission date)

5/8/2024 Update:

The DHS intends on amending this solicitation, no later than May 10, 2024, to include the following updates:

- The addendums to 52.212-1 and 52.212-2 will be updated to allow Offerors that have Non-Federal projects and projects performed as a First-Tier subcontractor to submit paid invoices as means to substantiate the obligated amounts claimed.
- The addendum to 52.212-1, paragraph 4.3.1.2.1(d)(ii) will be updated to clarify what it means when an Offeror includes the NAICS code/Product Service Code on the Project Verification Form.

 Apr 09, 2024

 Solicitation Modifications

 Mar 28, 2024

 Solicitation Modifications

 Mar 20, 2024

 Solicitation Modifications

 Feb 29, 2024

 Solicitation Modifications

 Feb 13, 2024

 Pre-Solicitations

 Feb 05, 2024

- The addendums to 52.212-1 and 52.212-2 will be updated to clarify what “at the time of” means as it relates to an adequate accounting system and acceptable facility clearance.
- Minor administrative corrections

As a result of these updates, Contractors may, but are not required to, submit a full proposal in response to the Amendment 0003 no later than 5pm (5:00:00 pm) ET on May 21, 2024.

If a contractor has already provided a proposal and it chooses to update/modify or add to their existing proposal, it must resubmit its proposal in PIEE in its entirety. However, if the Offeror chooses to keep the proposal it already submitted, it must send the signed SF 30 from Amendment 0003 to PACTSIII@uscis.dhs.gov no later than 5pm (5:00:00 pm) ET on May 21, 2024. Additionally, the Offeror must state in its email that its original proposal will remain valid from the time the email is sent to the period stated in its original Volume I cover sheet. If you did not submit a proposal or your proposal was provided after exactly 5:00pm (5:00:00 pm) Friday, April 12, 2024, you may submit a proposal no later than 5pm (5:00:00pm) ET on Tuesday, May 21, 2024.

We highly recommend Offerors take this opportunity to review the proposals they submitted to ensure all required documents have been submitted and the Offeror used the Self-Scoring Sheet that corresponds to the Functional Category/ Solicitation the Offeror is proposing.

If a Contractor chooses to submit a new or revised proposal, only include documents in the designated areas in the PIEE Offer Template. DO NOT include any documents in the catch-all “Attachments” area (after Volume IV) at the bottom of the template. Not abiding by this may result in a non-complaint proposal. Also, ensure you submit the correct versions of the Volume I Cover Sheet (Amendment 0001) and Project Cover Sheets (Amendments 0001 or 0002) when resubmitting. Lastly, please include a log of all changes/updates that were made between the original proposal submitted and the revised proposal in the “Proposal Table of Contents” folder in the PIEE template.

If Contractors already provided a proposal and included documents in the “catch-all” or submitted the incorrect Volume I or Project Cover Sheets, they do not need to resubmit only to fix this error. However, if Contractors are providing new or revised proposals, we ask that they please abide by the instructions provided above.

4/12/2024 Update (Correction):

There were errors made in the responses to questions 682, 692 and 696. Corrections to these questions have been made and are highlighted in red in the attached.

4/12/2024: Proposal are due no later than April 12, 2024 at 5pm ET as stated in Amendment 0002. A request for an extension will not be granted.

Attached are our responses to some of the questions (675 – 700) that we have received. We are not incorporating these into an amendment since it would cause Offerors that have already submitted proposals in PIEE to completely redo their proposals.

4/9/2024: Proposal are due no later than April 12, 2024 at 5pm ET as stated in Amendment 0002. A request for an extension will not be granted.

Attached are our responses to some of the questions (644 – 674) that we have received. We are not incorporating these into an amendment since it would cause Offerors that have already submitted proposals in PIEE to completely redo their proposals.

Additionally, it is our understanding that when files are saved and uploaded into the PIEE system that the special characters associated with the naming conventions required in Attachment 9 may not appear. Please continue to abide by the naming conventions required in Attachment 9. If the special characters are replaced with “_” or are omitted when the files are saved or uploaded to PIEE, Offerors will not be deemed non-compliant. However, Offerors must continue to abide by the naming conventions required in Attachment 9 regardless of this issue.

3/28/2024 - Update Amendment 0002 to 70SBUR24R00000002 has been issued to incorporate changes that have been made to the Solicitation Cover Page, Part II - Contract Clauses, Part III – Terms and Conditions and Attachments, and Part IV – Solicitation Provisions/ Instructions/ Evaluation (extended the proposal submission date), update the Procurement Integrated Enterprise Environment (PIEE) Offer Template and incorporate the questions and answers.

If you have started to submit or have submitted your offer, you should receive an email notification stating that a new amendment has been issued. Please ensure you acknowledge receipt of all amendments, including Amendment 0002 and include this acknowledgment in your final offer.

It has been brought to our attention that an issue has been identified where the amendment section does not display as expected when clicking the public posting link included with the notice on SAM.gov. The display issue affects how users access and view amendments after clicking the public posting link or the ability to download all attachments. In the interim, users are advised to perform a search using the solicitation number. The search can be done in the

public portal (<https://piee.eb.mil/sol/xhtml/unauth/index.xhtml>) or the secure portal (registered users with an active Solicitation Module role can login into PIEE and click the Solicitation Module button). For guidance on how to search the public portal, users can follow the guide linked below: https://rise.articulate.com/share/g-eLRgthQ4e15c_9yx9wqiqqPRfjFxS3#/ Additional resources are available by clicking Training and Resources on the Documentation dropdown in the public and secure portal.

Lastly, the PACTS III Team is no longer accepting questions pertaining to the PACTS III solicitations.

3/20/2024 - Update

The PACTS III team is continuing to work through the questions submitted in response to the solicitations and will have them posted to sam.gov soon. The DHS will be issuing an Amendment 0002 to the solicitations which will incorporate the questions and responses as well as updates to the solicitations and a few attachments. Due to the unexpected delay in getting this information to the public, we do intend on extending the proposal response date which will be provided in the Amendment 0002 to the solicitations.

2/29/2024

The PACTS III team has received 500+ questions in response to the solicitations. Once we have answered all the questions, we will post them to sam.gov.













Additionally, it has been brought to our attention that the the amendment section of this posting is not displaying and it is making it difficult for the public to view Amendment 0001. The team is working hard to fix this issue; however, in the meantime, you can access the Amendment 0001 by clicking on the "PIEE Solicitation Module Link for 70SBUR24R00000002" and then "Download All Attachments" at the bottom of the screen. Contractors may also gain access to Amendment 0001 by logging into PIEE, searching the solicitation and scrolling to the bottom of the page.

2/13/2024

Amendment 0001 to 70SBUR24R00000002 has been issued to make changes to the Solicitation Cover Page, Part III, Request for Proposal Attachments, Part IV, Addendum to FAR 52.212-1 of the solicitation and the Offer Template in PIEE.

The suite of Program Management, Administrative, Clerical, and Technical Services (PACTS) III Department-wide Indefinite-Delivery Indefinite-Quantity (IDIQ) contracts are intended to provide program management, administrative, clerical, technical, and engineering commercial services and solutions that will enable the Department of Homeland Security (DHS) to accomplish its mission objectives. The goals of PACTS III are to provide the Department and its Components a mechanism for quick ordering of professional services and solutions at fair and reasonable prices, to give qualified small businesses a greater opportunity to participate in these requirements, and to assist the Department with continuing to achieve and exceed its small business and socioeconomic goals. The Statement of Work (SOW), Attachment 1 which delineates the details of the services and solutions is composed of three comprehensive Functional Categories (FCs) of commercial services. The three FCs have a primary NAICS code that further describes the scope of work that will be procured under each FC. All three of the FCs have specific requirements that will be further identified and defined at the Task Order (TO) level). The FC and associated NAICS codes are as follows: FC1: Administrative Management and General Management Consulting Services: NAICS Code: 541611; FC2: Office Administrative Services; NAICS Code: 561110; FC3: Engineering Services; NAICS Code: 541330. The DHS anticipates including four, separate and distinct tracks under each FC for the following socioeconomic groups: Service-Disabled Veteran-Owned Small Business (SDVOSB), Women-Owned Small Business (WOSB), Historically Underutilized Business Zones (HUBZone) and 8(a) businesses. This solicitation, 70SBUR24R00000002, is for FC2: Office Administrative Services: NAICS Code: 561110. **This acquisition has been set-aside for SDVOSB, WOSB, HUBZone and 8(a) businesses only; therefore, only these types of businesses may provide a proposal in response to this solicitation. For an overview of the solicitation, please watch the video: <https://youtu.be/kkjq8iY28qs>**

Files:

Access	Document Name	Description	Date
	 PACTS III Solicitation Questions and Answers_4_9_24_Final.pdf		04/09/2024
	 Department of Defense Procurement Toolbox		02/05/2024
	 PACTS III Solicitation Question and Answers_4_12_24_Final.pdf		04/12/2024
	 Registration Instructions for the PIEE Solicitation Module		02/05/2024
	 PACTS III Solicitation Question and Answer_4_12_24_Final_Correction.pdf		04/12/2024
	 Web Based Training for the PIEE Solicitation Module		02/05/2024

	PACTS III Solicitation Questions and Answers_05_21_24_Additional Questions.pdf	05/29/2024
	PACTS III Solicitation Overview Video	02/05/2024
	PIEE Solicitation Module Link for 70SBUR24R00000002	02/05/2024

Source: beta.SAM.gov

Source: FEDMINE analysis of Federal Procurement Data system - Next Generation Data (FPDS-NG)

Copyright © 2025 All Rights Reserved by GovSpend